



Lawnswood Campus

Data Protection Policy

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Please read

Management Committee
Lawnswood Campus Staff

Signed by the Chair of the Management Committee:

Date: 10.05.2021

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1 INTRODUCTION

- 1.1 Lawnswood Campus collects and uses personal information about staff, pupils, parents and other individuals who come into contact with Lawnswood Campus. This information is gathered in order to enable Lawnswood Campus to provide education and other associated functions. In addition, there may be a legal requirement to collect and use information to ensure that Lawnswood Campus comply with their statutory responsibilities.
- 1.2 Lawnswood Campus staff is obliged to comply with this Policy when processing Personal Data on Lawnswood Campus' behalf. Any breach of this Policy by Lawnswood Campus staff may result in disciplinary or other action.

2 ABOUT THIS POLICY

- 2.1 Lawnswood Campus holds Personal Data about current, past and prospective pupils, parents, employees and others with whom Lawnswood Campus communicate. Personal Data may be recorded on paper, stored electronically, visual media or other formats.
- 2.2 This Policy and other documents referred to in it set out the basis on which Lawnswood Campus will process any Personal Data they collect from individuals, whether those data are provided by individuals or obtained from other sources. It sets out the rules on data protection and the legal conditions that must be satisfied when Lawnswood Campus obtain, handle, process, transfer and store Personal Data.
- 2.3 This Policy does not form part of any employee's contract of employment and may be amended at any time.
- 2.4 The Data Protection Officer is responsible for supporting Lawnswood Campus with compliance with the Relevant Data Protection Laws and with this Policy. Lawnswood Campus buys in GDPR SLA from Wolverhampton City Council which covers the DPO. Any questions about the operation of this Policy or any concerns that the Policy has not been followed should be referred in the first instance to the Data Protection Officer. The Data Protection Officer can be contacted at DPO@lawnswoodcampus.co.uk

3 DEFINITION OF DATA PROTECTION TERMS

- 3.1 In this Policy, the functions of Lawnswood Campus, is the provision of education and any pastoral, business, administrative, community or similar activities associated with that provision. References to Lawnswood Campus 'carrying out their functions' or similar is references to these activities.
- 3.2 References to 'we' is references to Lawnswood Campus.
- 3.3 **Data Subjects** means identified or identifiable natural (living) persons whose Personal Data Lawnswood Campus hold. These may be pupils, parents/carers, staff, governors, visitors etc. This Policy also refers to Data Subjects as 'individuals.'
- 3.4 **Data Controllers** is the people who, or organisations which, determine the purposes for which any Personal Data is processed, including the means of the processing. Lawnswood Campus is the Data Controllers of all Personal Data used for carrying out their functions.

- 3.5 **Lawnswood Campus Staff** are, for the purposes of this Policy, those of our employees whose work involves processing Personal Data. Staff must protect the data they handle in accordance with this Policy and any applicable data security procedures at all times.
- 3.6 **Data Processors** include any person or organisation, who is not a member of staff, which processes Personal Data on Lawnswood Campus' behalf, including any external suppliers that handle Personal Data on Lawnswood Campus' behalf.
- 3.7 **Privacy Notices** are documents explaining to Data Subjects how their data will be used by Lawnswood Campus.
- 3.8 **Personal Data** means any information relating to an identified or identifiable natural (living) person; an identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person.
- 3.9 **Personal Data Breach** means the accidental or unlawful destruction, loss, alteration, unauthorised disclosure of, or access to, Personal Data Lawnswood Campus is responsible for.
- 3.10 **Pseudonymisation** means the processing of Personal Data so that it can no longer be attributed to a specific person without the use of additional information. This additional information (or key) must be kept separately and is subject to measures to ensure that the identity of the Data Subject remains protected.
- 3.11 **Relevant Data Protection Law** means the Data Protection Act 2018, the General Data Protection Regulation ((EU) 2016/679), the Privacy and Electronic Communications (EC Directive) Regulations 2003 (SI 2003/2426) and all applicable laws and regulations relating to the processing of Personal Data and privacy as amended, re-enacted, replaced or superseded from time to time and where applicable the guidance and codes of practice issued by the United Kingdom's Information Commissioner.
- 3.12 **Special Categories of Personal Data** (formerly known as 'sensitive Personal Data') includes information about a person's racial or ethnic origin, political opinions, religious or similar beliefs, trade union membership, physical or mental health or condition, sexual life and genetic or biological traits. Special Categories of Personal Data can only be processed under strict conditions.

4 **DATA PROTECTION PRINCIPLES**

- 4.1 Anyone processing Personal Data for, or on behalf of, Lawnswood Campus must comply with the principles of good practice contained in Relevant Data Protection Law. These principles state that Personal Data must be:
- processed fairly, lawfully and transparently;
 - processed for specified, limited and legitimate purposes and in an appropriate way;
 - adequate, relevant and not excessive for the purposes for which they processed;
 - accurate and, where necessary, kept up to date;
 - not kept longer than necessary for the intended purpose of processing;

- processed in a manner that ensures appropriate security of the Personal Data, including protection against unauthorised or unlawful processing and against accidental loss, destruction or damage, using appropriate technical or organisational measures.

Lawnswood Campus will keep a record of all Data Processing activities and must be able to demonstrate compliance with these principles and with the wider requirements of Relevant Data Protection Law.

5 FAIR, LAWFUL AND TRANSPARENT PROCESSING

5.1 For Personal Data to be processed lawfully, they must be processed on the basis of one of the legal grounds set out in Relevant Data Protection Law. These include, but is not limited to:

- the individual's explicit consent to the processing for one or more specified purposes;
- that the processing is necessary for the performance of a contract with the individual or for the compliance with a legal obligation to which Lawnswood Campus is subject;
- that the processing is in the public interest; or
- that the processing is in the legitimate interest of Lawnswood Campus or relevant third parties to which the data is disclosed, so long as this is balanced with the rights and freedoms of the individual.

5.2 Where a change to a process, or introduction of a new process involving the use of large volumes of Data Processing, that is likely to pose a high risk to individuals' rights, Lawnswood Campus will carry out an appropriate Privacy Impact Assessment.

5.3 *Special Categories of Personal Data*

5.4 When Special Categories of Personal Data is being processed, the individual's explicit consent to processing of those data must be obtained unless the processing:

- is necessary for the purposes of carrying out the obligations and exercising specific rights of Lawnswood Campus or of the individual in the field of employment and social security and social protection law;
- is necessary for the assessment of the working capacity of an individual where the individual is an employee or for the provision of health or social care;
- relates to Personal Data which is manifestly made public by the individual;
- is necessary for reasons of substantial public interest; or
- is necessary to protect the vital interests of the individual.

5.5 Processing of data relating to Criminal Convictions and Offences can only take place under control of an official authority, such as instructions from the police or an order of the court, or where UK or EU law states that processing must take place.

- This is undertaken as part of the pre-employment check process (DBS) for all staff employed by Lawnswood Campus, or where it is necessary to perform such a check as required by safeguarding regulation.

5.6 *Consent of adults and organisations*

5.7 Where an individual gives consent to Data Processing, that consent must be freely given, specific, informed and unambiguous and should be either in the form of a statement (whether

or not prepared by Lawnswood Campus) or a positive action demonstrating consent. Any requests that Lawnswood Campus make for consent must be in clear language.

- 5.8 An individual has the right to withdraw consent at any time and will be informed of this right and how to exercise it when Lawnswood Campus request consent.

5.9 *Consent of children and young people*

- 5.10 Parental consent to Data Processing must be obtained for pupils or other children younger than 13 years of age.

6 PROCESSING FOR SPECIFIED, LIMITED AND LEGITIMATE PURPOSES

- 6.1 In the course of carrying out their functions, Lawnswood Campus may collect and process the Personal Data set out in their data asset registers. This may include data Lawnswood Campus receive directly from an individual (for example, by completing forms or by corresponding with Lawnswood Campus by post, phone, email or otherwise) and data Lawnswood Campus receive from other sources (including, for example, other schools, the local authority or other public bodies, recruitment agencies or service providers, professional advisers and others).

- 6.2 Lawnswood Campus will only process Personal Data for the specific purposes set out in the Information Asset Registers or for any other purposes specifically permitted by Relevant Data Protection Law. Lawnswood Campus will explain those purposes to the Data Subject via Privacy Notices, or consent forms as appropriate.

- 6.3 CCTV is used by Lawnswood Campus to support the prevention and detection of crime and to support pupil behaviour policies.

- 6.4 Where the use of CCTV includes the recording of images of identifiable individuals, Lawnswood Campus will comply with the Data Processing principles within this Policy.

- 6.5 The use of CCTV is to ensure Lawnswood Campus' site is secure. Lawnswood Campus will adhere to the ICO's code of practice for the use of CCTV. All pupils, staff and visitors will be notified that CCTV is in operation via signage.

- 6.6 Lawnswood Campus will ensure that all CCTV footage will be kept for up to 30 calendar days for security purposes before being deleted, unless subject to a criminal or internal investigation.

- 6.7 Any enquiries about CCTV systems across Lawnswood Campus should be directed to Stuart Playford in the first instance.

7 ADEQUATE, RELEVANT AND NON-EXCESSIVE PROCESSING

- 7.1 Lawnswood Campus will only collect Personal Data to the extent that it is required for the specific purpose notified to the individual.

- 7.2 If a member of staff has any doubt as to whether any processing exceeds the purposes for which that data was originally collected, he or she should notify the Data Protection Officer.

8 ACCURATE AND UP-TO-DATE DATA

- 8.1 Lawnswood Campus will ensure that Personal Data they hold is accurate and kept up to date. Lawnswood Campus will check the accuracy of any Personal Data at the point of collection and at regular intervals afterwards. Lawnswood Campus will take all reasonable steps to destroy or amend inaccurate or out-of-date data.
- 8.2 It is the responsibility of staff to ensure that Personal Data is accurate and kept up to date. All staff must as a minimum check that any Personal Data that they provide to Lawnswood Campus in connection with their employment is accurate and up to date. They must also inform Lawnswood Campus of any changes to their Personal Data that they have provided, e.g. change of address, either at the time of appointment or subsequently.

9 TIMELY PROCESSING

- 9.1 Lawnswood Campus will not keep Personal Data longer than is necessary for the purpose or purposes for which they were collected. Lawnswood Campus will take all reasonable steps to destroy, or erase from their systems, all data which is no longer required. Lawnswood Campus will be guided by the Information Records Management Society guidance in respect of decision making concerning the retention of Personal Data (Schools Toolkit 2016).
- 9.2 If a member of staff has any doubt as to whether any Personal Data has been or will be kept longer than is necessary for the purpose or purposes for which they were collected, he or she should notify the Data Protection Officer.

10 PROCESSING SECURELY AND IN LINE WITH RIGHTS OF DATA SUBJECTS

- 10.1 Lawnswood Campus is committed to upholding the rights of individuals to access Personal Data Lawnswood Campus hold on them.
- 10.2 Lawnswood Campus will process all Personal Data in line with individuals' rights, in particular their rights to:
- be informed, in a manner which is concise, transparent, intelligible and easily accessible and written in clear and plain language, of the purpose, use, recipients and other processing issues relating to data;
 - receive confirmation as to whether your Personal Data is being processed by us;
 - access your Personal Data which is processing only by formal written request. We may charge you for exercising this right if we are allowed to do so by Relevant Data Protection Law. Employees who receive a written request should forward it to their line managers and the Data Protection Officer immediately;
 - have data amended or deleted under certain circumstances where data is inaccurate or to have data completed where data is incomplete by providing a supplementary statement to Lawnswood Campus (see also Paragraph 8);
 - restrict processing of data if one of the following circumstances applies:
 - a) the accuracy of the Personal Data is contested by the Data Subject, for a period enabling the controller to verify the accuracy of the Personal Data;
 - b) the processing is unlawful and the Data Subject opposes the erasure of the Personal Data and requests the restriction of their use instead;

c) the controller no longer needs the Personal Data for the purposes of the processing, but they are required by the Data Subject for the establishment, exercise or defence of legal claims;

d) the Data Subject has objected to processing pending the verification whether the legitimate grounds of the controller override those of the Data Subject.

- Where processing has been restricted, as above, such Personal Data shall, with the exception of storage, only be processed with the Data Subject's consent or for the establishment, exercise or defence of legal claims or for the protection of the rights of another natural or legal person or for reasons of important public interest and the Data Subject shall be informed.
- Where processing is restricted under one of the grounds in Paragraph 10.2.5, the data shall only be processed with the individual's consent or in relation to the establishment, exercise or defence of legal claims or for the protection of the rights of another natural or legal person or for reasons of important public interest of the European Union or the United Kingdom.
- An individual who has obtained restriction of processing under Paragraph 10.2.5 shall be informed by Lawnswood Campus before the restriction of processing is lifted.
- Receive data concerning the individual, which he or she has provided to Lawnswood Campus and is processed by automated means, in a structured, commonly used and machine-readable format and to transmit those data to another controller without hindrance from the campus.
- Object to Data Processing on grounds relating to his or her particular situation unless the campus demonstrates compelling legitimate grounds for processing which overrides the interests, rights and freedoms of the individual or for to the establishment, exercise or defence of legal claims; and
- Not to be subject to a decision based solely on automated decision-making and profiling which produces legal effects concerning him or her or similarly significantly affects him or her unless the decision is based on the individual's explicit consent.

10.3 It is the responsibility of all staff to ensure that any request by an individual under Paragraph 10.1 is brought to the attention of the Data Protection Officer without undue delay.

10.4 Lawnswood Campus may refuse a request by an individual wishing to exercise one of the above rights in accordance with Relevant Data Protection Law.

10.5 Lawnswood Campus shall provide information on action taken on a request under Paragraph 10.1 to the individual within one month of receipt of the request unless the campus deems it necessary to extend this period by two further months where the request is complex and informs the individual of such extension with reasons within one month of receipt of the request.

10.6 If a request under Paragraph 10.2 is unfounded or excessive, Lawnswood Campus may charge a reasonable fee for providing the information or refuse the request.

10.7 When receiving telephone enquiries, Lawnswood Campus will only disclose Personal Data they hold on their systems if the following conditions is met:

- Lawnswood Campus will check the caller's identity to make sure that information is only given to a person who is entitled to it.

- Lawnswood Campus will suggest that the caller put his or her request in writing if they are not sure about the caller's identity and where their identity cannot be checked.
- 10.8 Our employees will refer a request to the Headteacher and the Data Protection Officer. Employees should not be bullied into disclosing personal information.
- 11 NOTIFYING DATA SUBJECTS**
- 11.1 If Lawnswood Campus collect Personal Data directly from individuals, they will at the time of collection inform them about the processing including:
- the identity and contact details for Lawnswood Campus and its Data Protection Officer;
 - the purpose or purposes for which they intend to process those Personal Data;
 - the types of third parties, if any, with which they will share or to which they will disclose those Personal Data; and
 - the means, if any, by which individuals can limit the use and sharing of their Personal Data.
- 11.2 If Lawnswood Campus receive Personal Data from a source other than the individual they will, except in certain circumstances, provide the individual with the information in Paragraph 11.1 above at the following times:
- within one month of receiving the Personal Data;
 - if the Personal Data is to be used for communication with the individual, at the time of the first communication to the individual;
 - if a disclosure to another recipient is envisaged by the campus, at the time of the disclosure to that recipient.
- 11.3 A notification in the form of a Privacy Notice will be in writing or via a link to our website, unless the individual requests an oral notification.
- 11.4 Lawnswood Campus will also inform individuals whose Personal Data they process that the campus is the Data Controller with regard to those data and who the Data Protection Officer is.
- 12 DATA SECURITY**
- 12.1 Lawnswood Campus will take appropriate security measures against unlawful or unauthorised processing of Personal Data, and against the accidental loss of, or damage to, Personal Data.
- 12.2 Lawnswood Campus will put in place procedures and technologies to maintain the security of all Personal Data from the point of collection to the point of destruction. Personal Data will only be transferred to a Data Processor if he or she agrees to comply with those procedures and policies, or if he or she puts in place adequate measures.
- 12.3 Staff will be issued with details of their obligations in relation to security of Personal Data.
- 12.4 All Lawnswood Campus staff must:
- assist Lawnswood Campus in upholding individuals' Data Protection rights;
 - only act in accordance with Lawnswood Campus' instructions and authorisation;

- notify the Data Protection Officer immediately of any Personal Data Breaches, allegations of Personal Data Breaches or suspicions of Personal Data Breaches in accordance with Paragraph 12.5;
 - comply at all times with the terms of any agreements with Lawnswood Campus and with their responsibilities under Relevant Data Protection Law;
 - satisfy Lawnswood Campus, within a reasonable period following request, of their compliance with the provisions of Paragraph 12.4.4.
- 12.5 Lawnswood Campus will notify the Information Commissioner's Office of any Personal Data Breaches without undue delay.
- 12.6 Lawnswood Campus will maintain data security by protecting the confidentiality, integrity and availability of the Personal Data, defined as follows:
- **Confidentiality:** only people who are authorised to use the data can access them;
 - **Integrity:** Personal Data should be accurate and suitable for the purpose for which they processed;
 - **Availability:** authorised users should be able to access the data if they need it for authorised purposes. Personal Data should therefore be stored on Lawnswood Campus' central computer systems instead of on individual computers, tablets or other media.
- 12.7 Security procedures include:
- **IT Equipment:** Staff must ensure that have read the Lawnswood Campus ICT policy before using campus equipment, individual monitors do not show confidential information to passers-by and that they log off from their computers, tablets or other devices when left unattended.
 - **Building Security and Entry controls:** All visitors are required to sign in using appropriate systems. Any unauthorised person seen on Lawnswood Campus' premises should be reported.
 - **Secure lockable storage:** Rooms, desks, cupboards and filing cabinets should be kept locked when unattended if they hold confidential information of any kind (personal information is always considered confidential).
 - **Appropriate Sharing and Verbal Disclosure:** When providing personal information verbally, particularly by telephone, it is most important that the individual's identity is verified before any information is disclosed and that conversations occur in a space where information cannot be overheard.
 - **Methods of disposal:** Paper documents containing personal information should be shredded when they no longer needed. Digital storage devices should be handed into relevant staff at Lawnswood Campus to be securely destroyed when they no longer required.
 - **Personal Data on display:** All Personal Data displayed in Lawnswood Campus' buildings will be limited to what is necessary and pseudonymised where appropriate. If Personal Data is displayed externally, then consent should be sought prior to publication.
 - **Electronic Transport/Transfer of Personal Data:** Staff will use only approved methods to transport or transfer data as detailed in Lawnswood Campus' ICT policy.
 - **Photographs and Digital Images:** (including video). Lawnswood Campus use photographs and digital images for a variety of purposes across Lawnswood Campus, these include, but is not limited to:
 - Capturing development and progress in learning
 - Prospectuses and other publications focussed on promoting Lawnswood Campus

- Assemblies and celebration events
 - Sports day
 - Performances
 - Social Media
 - Trips and residential outings

12.8 Where images of children or staff are used in public areas or made available online via publication on Lawnswood Campus' websites, Lawnswood Campus will always seek consent before images is published.

12.9 Lawnswood Campus shall, both at the time of the determination of the means for processing and at the time of the processing itself, implement appropriate technical and organisational measures designed to implement Data Protection principles and to integrate the necessary safeguards into processing activities.

12.10 Lawnswood Campus shall implement appropriate technical and organisational measures for ensuring that, by default, only Personal Data which is necessary for each specific purpose of the processing is processed.

13 REGISTER OF PROCESSING ACTIVITIES

13.1 Lawnswood Campus must maintain an accurate and up-to-date Information Asset Register of processing activities carried out by Lawnswood Campus.

13.2 Lawnswood Campus must record the following information for each processing activity:

- the contact details for the Lawnswood Campus and its Data Protection Officer;
- the purpose or purposes for which the processing activity has occurred;
- descriptions of the categories of individuals involved in the processing activity;
- descriptions of the categories of Personal Data involved in the processing activity;
- descriptions of the categories of recipients of the Personal Data involved in the processing activity;
- details of any transfers to third parties, including documentation of the transfer mechanism safeguards in place;
- retention schedules;
- descriptions of technical and organisational security measures in place relating to the processing activity.
- It is the responsibility of all staff, to notify the Data Protection Officer of any changes that affect the use of Personal Data to ensure that the register of processing activities is accurate and kept up to date.

14 REGISTER OF BREACHES

14.1 Lawnswood Campus must maintain an accurate and up-to-date register of all Personal Data Breaches.

14.2 If anyone becomes aware of a Data Protection breach they must inform the Data Protection Officer immediately. A plan for managing Data Breaches will be made available to all staff.

15 DATA PROTECTION OFFICER

- 15.1 The Data Protection Officer is responsible for supporting Lawnswood Campus in compliance with Relevant Data Protection Law and with this Policy. The Data Protection Officer reports to Lawnswood Campus' Executive Headteacher and Management Committee, but fulfils their Data Protection functions independently.
- 15.2 The Data Protection Officer for Lawnswood Campus is provided by Assistant Head for Systems & Processes and can be contacted at DPO@lawnswoodcampus.co.uk or by writing to The Executive Headteacher, Lawnswood Campus, Lawnswood Avenue, Wolverhampton, WV4 6SR. Please address letters: **For the attention of the Data Protection Officer.**
- 15.3 Any questions about the operation of this Policy or any concerns that the Policy has not been followed should be referred in the first instance to the Data Protection Officer.
- 15.4 Where a Personal Data Breach has occurred, it will be for the Data Protection Officer to decide whether, under the circumstances and in accordance with Relevant Data Protection Law, the individual concerned must be informed of the breach.

16 USING DATA PROCESSORS

- 16.1 Lawnswood Campus retain the right to engage by written contract any person or organisation, who is not a member of staff, to process Personal Data on their behalf.
- 16.2 Data Processors must:
- assist Lawnswood Campus in upholding individuals' Data Protection rights;
 - only act in accordance with Lawnswood Campus' instructions and authorisation;
 - maintain a written record of processing activities carried out on behalf of Lawnswood Campus and provide this to Lawnswood Campus within [a reasonable period] following request;
 - notify Lawnswood Campus of Personal Data Breaches without undue delay and maintain a register of breaches in accordance with Paragraph 13;
 - comply at all times with the terms of any agreements with Lawnswood Campus and with their responsibilities under Relevant Data Protection Law;
 - satisfy Lawnswood Campus, within a reasonable period following request, of their compliance with the provisions of Paragraph 12.4.4.

17 TRANSFERRING PERSONAL DATA TO A COUNTRY OUTSIDE THE EEA

- 17.1 Individuals have particular rights with regard to transfers of their Personal Data outside the European Economic Area ('EEA'). Circumstances in which Lawnswood Campus may need to transfer data outside the EEA might include use of IT services hosted overseas, arrangement and administration of school trips and cultural exchange projects.
- 17.2 Subject to the requirements in Paragraph 12.1 above, Personal Data Lawnswood Campus hold may also be processed by staff operating outside the EEA who work for us or for one of our suppliers. Those staff may be engaged, among other things,
- in the processing of payment details and the provision of support services.

17.3 Lawnswood Campus may transfer any Personal Data they hold to a country outside the EEA provided that:

- the transfer to the country or countries in question is permitted by Relevant Data Protection Law; and
- any transfer to a country or countries outside the EEA is subject the escalation procedure under Paragraph 17.4.

17.4 Before a transfer of Personal Data is made outside the EEA, the following safeguards must be provided to ensure that the rights of Data Subjects and effective legal remedies for Data Subjects is available:

- confirmation by implementing act by the European Commission of the adequacy of the level of protection afforded by the relevant third country;
- standard Data Protection Paragraphs adopted by the European Commission in accordance with Relevant Data Protection Law must be included in relevant documentation;
- ensuring explicit consent is given by the Data Subject to the proposed transfer after having been informed of the possible risks of such transfer;
- confirmation that the transfer is necessary for the conclusion or performance of a contract concluded in the interest of the Data Subject;
- confirmation that the transfer is necessary for important reasons of public interest;
- the Data Protection Officer must authorise the transfer.

18 **DISCLOSURE AND SHARING OF PERSONAL INFORMATION**

18.1 Lawnswood Campus may share Personal Data they hold with staff within Lawnswood Campus.

18.2 Lawnswood Campus may also disclose Personal Data they hold to third parties:

- if they are under a duty to disclose or share an individual's Personal Data in order to comply with any legal obligation;
- in order to enforce or apply any contract with the individual or other agreements; or
- to protect their rights, property, or safety of employees, customers, or others. This includes exchanging information with other companies and organisations for the purposes of child welfare and fraud protection.

18.3 Lawnswood Campus may also share Personal Data they hold with selected third parties for the purposes set out in Lawnswood Campus' Information Asset Registers.

19 **REQUESTS FOR INFORMATION**

19.1 Requests for information may take the following forms:

- Requests for education records.
- Freedom of information requests.
- Subject access requests.

19.2 Where a person with parental responsibility requests information about a child's educational records, then advice should be sought from the Data Protection Officer.

19.3 If a person makes a request for information under the Freedom of Information Act, then the information should usually be provided unless there are some specific concerns about disclosing the information. Common concerns in the campus context may be that information relates to other people, is confidential or legally privileged. If a freedom of information request is made and there are any concerns about disclosing information, then the Data Protection Officer should be contacted.

19.4 If a person makes a subject access request, then they are requesting the personal information that the campus has about them. There are exemptions to disclosing some information but these are more limited as a person has a right to know what information is held on them. If a subject access request is made, then the Data Protection Officer should be contacted immediately.

20 **CHANGES TO THIS POLICY**

We reserve the right to change this Policy at any time. This Policy will be published on Lawnswood Campus' website.

THIS POLICY WILL BE REVIEWED ON AN ANNUAL BASIS